

CITY OF CANTON CITIZEN SURVEY

1. On what street in the City of Canton is your home or business currently located? _____

2. How many years have you lived in the City of Canton? _____

3. Which of the following phrases best describes the building you live or work in? (Please check one.)

- | | |
|--|----------------------------|
| _____ One family house detached from other houses | _____ Stand alone building |
| _____ House attached to one or more houses (e.g. a duplex or townhome) | _____ Suite of shops |
| _____ Building with two or more apartments or condominiums | _____ Multi-story office |
| _____ Mobile home | _____ Shopping center |
| _____ Mixed use building (residential/retail/office) | _____ Other |

Comments: _____

4. Please circle the number that comes closest to your opinion for each of the following questions:

	Excellent	Good	Fair	Poor	Don't know
How do you rate the City of Canton as a place to live?	1	2	3	4	5
How do you rate your neighborhood as a place to live?	1	2	3	4	5
How do you rate the City of Canton as a place to raise children?	1	2	3	4	5
How do you rate the City of Canton as a place to work?	1	2	3	4	5
How do you rate the City of Canton as a place to retire?	1	2	3	4	5
How do you rate the overall quality of life in the City of Canton?	1	2	3	4	5

Comments: _____

5. Please rate each of the following characteristics as they relate to the City of Canton as a whole: (cont'd on next page)

	Excellent	Good	Fair	Poor	Don't know
Sense of community	1	2	3	4	5
Openness and acceptance of the community towards people of diverse backgrounds	1	2	3	4	5
Opportunities to attend cultural activities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Air quality	1	2	3	4	5
Water quality	1	2	3	4	5
Recreational opportunities	1	2	3	4	5

Comments: _____

5. Please rate each of the following characteristics as they relate to the City of Canton as a whole: (cont'd from prior page)

	Excellent	Good	Fair	Poor	Don't know
Job opportunities	1	2	3	4	5
Access to affordable quality housing	1	2	3	4	5
Access to affordable quality child care	1	2	3	4	5
Access to affordable quality health care	1	2	3	4	5
Ease of car travel in the City of Canton	1	2	3	4	5
Ease of bicycle travel in the City of Canton	1	2	3	4	5
Ease of walking in the City of Canton	1	2	3	4	5
Educational opportunities	1	2	3	4	5
Overall image/reputation of the City of Canton	1	2	3	4	5
Overall quality of new development in the City of Canton	1	2	3	4	5

Comments: _____

6. Please rate the speed of growth in the following categories in the City of Canton over the past 2 years:

	Much too slow	Somewhat too slow	Right amount	Somewhat too fast	Much too fast	Don't know
Population growth	1	2	3	4	5	6
Retail growth (stores, restaurants etc.)	1	2	3	4	5	6
Jobs growth	1	2	3	4	5	6

Comments: _____

7. To what degree, if at all, are the following problems in the City of Canton? (cont'd on next page)

	Not a problem	Minor problem	Moderate problem	Major problem	Don't know
Crime	1	2	3	4	5
Drugs	1	2	3	4	5
Too much growth	1	2	3	4	5
Lack of growth	1	2	3	4	5
Graffiti	1	2	3	4	5
Noise	1	2	3	4	5
Run down buildings, weed lots, or junk vehicles	1	2	3	4	5
Taxes	1	2	3	4	5
Traffic congestion	1	2	3	4	5
Unsupervised youth	1	2	3	4	5

7. To what degree, if at all, are the following problems in the City of Canton? (cont'd from prior page)

	Not a problem	Minor problem	Moderate problem	Major problem	Don't know
Homelessness	1	2	3	4	5
Weeds	1	2	3	4	5
Absence of communications from the City of Canton into languages other than English	1	2	3	4	5
Toxic waste or other environmental hazard(s)	1	2	3	4	5
Road condition	1	2	3	4	5

Comments: _____

8. Please rate how safe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
From violent crime (e.g. rape, assault, robbery) in the City of Canton	1	2	3	4	5	6
From property crimes (e.g. burglary, theft) in the City of Canton	1	2	3	4	5	6
From fire in the City of Canton	1	2	3	4	5	6
In your neighborhood during the day	1	2	3	4	5	6
In your neighborhood after dark	1	2	3	4	5	6
In the City of Canton's shopping area(s) during the day	1	2	3	4	5	6
In the City of Canton's shopping area(s) after dark	1	2	3	4	5	6
In the City of Canton's parks during the day	1	2	3	4	5	6
In the City of Canton's parks after dark	1	2	3	4	5	6

Comments: _____

9. In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in the City: (cont'd on next page)

	Never	Once or twice	3 to 12 times	13 to 26 times	More than 26 times
Used the City's public libraries or their services	1	2	3	4	5
Participated in a recreation program or activity	1	2	3	4	5
Visited a neighborhood or City park	1	2	3	4	5
Attended a meeting of local elected officials or other local public meeting	1	2	3	4	5
Recycled used paper, cans, or bottles from your home	1	2	3	4	5
Volunteered your time to some group/activity in the City	1	2	3	4	5
Read a City newspaper	1	2	3	4	5
Used the Internet for anything	1	2	3	4	5

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9. In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in the City: (cont'd from prior page)

	Never	Once or twice	3 to 12 times	13 to 26 times	More than 26 times
Used the Internet to access information or conduct business with the City of Canton	1	2	3	4	5
Purchased an item over the Internet	1	2	3	4	5

Comments: _____

10. Overall, how would you rate the quality of services provided by...

	Excellent	Good	Fair	Poor	Don't know
City of Canton	1	2	3	4	5
The Federal Government	1	2	3	4	5
The State Government	1	2	3	4	5
The County Government	1	2	3	4	5

Comments: _____

11. Have you had any in-person or phone contact with an employee of the City of Canton within the last 12 months (including law enforcement, receptionists, planners, or any others)?

_____ No – go to Question #13

_____ Yes – go to Question #12

Comments: _____

12. What was your impression of the employees in the City of Canton in your most recent contact? (Rate each characteristic below.)

	Excellent	Good	Fair	Poor	Don't know
Knowledge	1	2	3	4	5
Responsiveness	1	2	3	4	5
Courtesy	1	2	3	4	5
Overall impression	1	2	3	4	5

Comments: _____

13. Please rate the following statements by circling the number that most clearly represents your opinion: (cont'd on next page)

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know
I receive good value for the taxes	1	2	3	4	5	6
I am pleased with the overall direction that the City of Canton is taking	1	2	3	4	5	6

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13. Please rate the following statements by circling the number that most clearly represents your opinion: (cont'd from prior page)

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know
The City government welcomes citizen involvement	1	2	3	4	5	6
The City of Canton government listens to citizens	1	2	3	4	5	6

Comments: _____

14. How do you rate the quality of each of the following services in the City of Canton? (cont'd on next page)

	Excellent	Good	Fair	Poor	Don't know
Police services	1	2	3	4	5
Fire services	1	2	3	4	5
Ambulance/emergency medical services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Street repair	1	2	3	4	5
Storm drainage	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Range/variety of recreation programs and classes	1	2	3	4	5
Recreation centers and facilities	1	2	3	4	5
Nature programs or classes	1	2	3	4	5
Range/variety of nature programs or classes	1	2	3	4	5
Accessibility of trails	1	2	3	4	5
Appearance/maintenance of Open Space	1	2	3	4	5
Land use, planning and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Services to seniors	1	2	3	4	5
Services to adolescents/teens	1	2	3	4	5
Services to children (age 0-12)	1	2	3	4	5
Services to low-income people	1	2	3	4	5
Public library services	1	2	3	4	5
Variety of library materials	1	2	3	4	5
Public information services	1	2	3	4	5
Public schools	1	2	3	4	5

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14. How do you rate the quality of each of the following services in the City of Canton? (cont'd on next page)

	Excellent	Good	Fair	Poor	Don't know
Cable television	1	2	3	4	5
Mental Health Services	1	2	3	4	5
Drug and alcohol services	1	2	3	4	5
Adult protective services	1	2	3	4	5
Arborist/Horticulturalist	1	2	3	4	5
Pedestrian mobility/sidewalk system	1	2	3	4	5
Bicycle paths/lanes	1	2	3	4	5

Comments: _____

15. Please check the response that comes closest to your opinion for each of the following questions:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know
a. The average cost of a new home in the City of Canton for 2007 was \$226,500. To what extent do you agree or disagree with this statement: "The City of Canton should encourage the construction of more affordable housing to include apartments, townhomes, and other types of housing such as in-law suites, garage apartments, and granny flat"?	1	2	3	4	5	6

Comments: _____

b. To what extent do you agree or disagree with this statement: "The city of Canton should provide more funds to supplement state and federal dollars for the construction and maintenance of roads, even if it means increased local taxes"?	1	2	3	4	5	6
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Comments: _____

c. To what extent do you agree or disagree with this statement: "The City of Canton should continue to follow a policy of planning for some of the City to remain undeveloped, even if that means increasing local taxes to fund land preservation programs"?	1	2	3	4	5	6
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Comments: _____

16. Please rate the City's protection measures for:

	Excellent	Good	Fair	Poor	Don't know
Wetlands	1	2	3	4	5
Floodplain	1	2	3	4	5
Streams/rivers	1	2	3	4	5
Groundwater recharge areas	1	2	3	4	5
Historic resources	1	2	3	4	5
Scenic views/scenic vistas	1	2	3	4	5

Comments:_____

17. What types of businesses should be added or expanded in the City?

____ Restaurants ____ Clothing stores ____ Furniture stores ____ General merchandise
____ Sporting goods ____ Upscale specialty shops ____ Art galleries

Comments:_____

18. What types of industry should be added or expanded in the City?

____ Any types that adds jobs ____ Assembly-line manufacturing ____ Computer technology
____ Bio-technology ____ Corporation headquarters

Comments:_____

**19. What do you think the preferred mix of land uses for the City of Canton should be?
(example: 30% residential, 50% commercial, 20% industrial)**

**20. What do you think the preferred mix of residential uses for the City of Canton should be?
(example: 40% single-family detached, 30% single-family attached, 30% multi-family)**

21. The City of Canton allows up to 20 dwelling units/acre in some districts in the City. Should the City allow:

____ Not allow this density ____ Allow higher density for redevelopment/in-fill development

____ Allow higher density to encourage redevelopment of blighted areas/undervalued areas

Comments: _____

22. Which streets/roads need work?

(examples: Marietta Highway needs additional capacity (lanes), East Main Street needs widening, Waleska Street needs repaving)

23. What types of recreation should be added or expanded?

____ Walking trails ____ Natural trails ____ Ball fields ____ Soccer fields

____ Tennis courts ____ Bike/skateboard parks ____ Aquatic opportunities ____ Basketball courts

Comments: _____

24. Should the City of Canton expand or provide additional funds for the following:

____ Water capacity ____ Sewer capacity ____ Public transportation (bus/transit)

____ Streets/roads ____ Historic preservation ____ Libraries ____ Cultural affairs

Comments: _____

25. Please rate the following statements by circling the number that most clearly represents your opinion: (cont'd on next page)

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Don't know
The City Of Canton Impact Fee program is sufficient	1	2	3	4	5	6
The City Of Canton Zoning Ordinance is sufficient	1	2	3	4	5	6
The City Of Canton Development Regulation is sufficient	1	2	3	4	5	6
The Development Review Process is sufficient	1	2	3	4	5	6
The City Of Canton Permit Process is sufficient	1	2	3	4	5	6

25. Please rate the following statements by circling the number that most clearly represents your opinion: (cont'd from prior page)

Strongly agree

Somewhat agree

Neither agree nor disagree

Somewhat disagree

Strongly disagree

Don't know

The City of Canton should have Adequate Public Facilities Ordinances	1	2	3	4	5	6
The City Of Canton should have design standards /design review	1	2	3	4	5	6

Comments:_____

26. Describe your neighborhood:
