



May 19, 2016

Dear Valued Customer,

Waste Management was recently informed by our Atlanta area recycling processors that they will no longer accept or process glass collected curbside or commercially. Therefore, effective July 1, 2016, Waste Management will no longer be able to accept glass in the Atlanta area curbside and commercial recycling programs. Most all Metro Atlanta area recycling facilities will be halting glass collection by the end of the year as well.

Waste Management apologizes for the inconvenience this may cause our dedicated recyclers. Our recycling processors indicated they are no longer accepting glass because mixed glass from single stream collection and processing operations has been rejected by secondary processors and as a result has no marketable value. The challenges with mixed glass are not anticipated to change in the foreseeable future.

We also wanted to provide you some additional information around the current issues related to glass recycling:

- Putting glass in single stream curbside and commercial containers results in broken glass that is difficult to sort and recover economically.
- Broken glass mixes with other recyclable items causing contamination. By not allowing glass in single stream recycling, it improves the condition of other recyclables including paper, cardboard, aluminum cans and plastic bottles for manufacturers who require clean material.
- Glass is made from sand, limestone and soda ash. When it isn't recycled or recovered and goes into a landfill, it does not harm the environment or atmosphere.

We will continue to research suitable alternatives and work with processors for viable solutions. In the meantime, we encourage you to reuse and repurpose your glass bottles and jars.

Other glass recycling options include:

<http://www.roswellgov.com/services/recycling-center>.
<http://smyrnavinings.com/smyrna-recycling-center/>
www.livethrive.org/charm
www.knfb.org

For more information on recycling, please visit, www.RecycleOftenRecycleRight.com.

Sincerely,

Tracey Shrader
South Atlantic Vice President
Waste Management



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May 2, 2016

Third Notice

Waste & Recycling Haulers

RE: Single Stream Recycling Materials

On December the 4th, 2015 and again in March 2016, WestRock (formerly known as RockTenn) communicated to you and provided notice of upcoming changes to acceptable single stream recyclable materials list. One of which, mixed glass as a part of single stream residential recyclables is now considered a "non-acceptable" material by WestRock.

WestRock's official date to stop accepting mixed glass in the residential single stream materials is still scheduled for **July 1, 2016**. Effective this date WestRock will grade and inspect individual loads of single stream recyclables. Loads that contain mixed glass may be charged an additional fee up to and including reloading cost to remove from our facility and or rejection.

Mixed glass as a part of the residential recycling materials is a contaminant to other valuable commodities and ultimately has to be discarded as residual/trash. Clean recyclable glass bottles and containers are sought after by processors and users of recycled glass. This could be achieved through separate collection of glass or convenient sites for residents or some other method of capturing clean recyclable glass.

Please contact us if you need help with information regarding mixed glass and other contaminates of recyclables that you can use to communicate with you customers.

WestRock appreciates your business and understanding.

Sincerely,

WestRock Recycling