

Canton, Georgia

*110 Academy Street
Canton, Georgia 30114*



Minutes - Final - Final

Monday, August 2, 2021

1:00 PM

Sanitation Committee

Virtual Meeting

Public Call In: 1-661-525-4595 PIN: 160 474 606#

City Council

1. Call to Order*Present:*

*Councilmember Will Carlan
Councilmember Sandy McGrew
Councilmember Nick Estes
Mr. Billy Peppers, City Manager
Mr. Nathan Ingram, Assistant City Manager
Ms. Linda Buchanan, Customer Service Manager
Ms. Annie Fortner, City Clerk*

Councilmember Carlan called the meeting to order.

2. Public Input

None.

3. Approve Minutes

- A. Sanitation Committee Draft Minutes - June 29, 2021 - Attachment 3A

Attachments: [Minutes - Sanitation Committee - June 29, 2021](#)

Councilmember McGrew made a motion to approve the minutes from the June 29th meeting. Councilmember Estes seconded the motion, and it was approved unanimously.

4. Report from Linda Buchanan

Customer Service Manager Linda Buchanan discussed complaints and issues brought up by citizens regarding sanitation service. The most common issues are cart deliveries (timeline and cleanliness), scheduling of bulk items, carts not being emptied completely, and carts being left in the road or with lids open for rainwater to enter. Ms. Buchanan stated she is having to heavily utilize the Canton Clean Team to complete services missed by Advanced Disposal/Waste Management. Assistant City Manager Nathan Ingram noted the City has requested that Advanced Disposal/Waste Management provide extra carts to the Ridge Road facility for the City to provide customers with new carts. No response has been received at this time on the matter. Councilmember Carlan asked Ms. Buchanan if she has noticed any improvements within the last two weeks or so since the Committee met with the current service provider. Ms. Buchanan stated yes, especially in the form of communication. Mr. Ingram stated the City and Advanced Disposal/Waste Management have exchanged a list of contacts which has been very helpful. Councilmember Carlan reviewed the items discussed at the last meeting and asked if there were any updates. Mr. Ingram discussed an updated list of private streets within the City. City Manager Billy Peppers stated the City has not received any comments from community management groups individually but noted most groups have stated they like the City's communication with them. Mr. Ingram pointed out that the private developments can be treated as homeowner's associations.

5. Plan Town Hall

The Committee discussed having a town hall meeting both in person and virtually to be able to get feedback from a wide range of citizens. It was also suggested to have one meeting during the day and another in the evening. Mr. Peppers stated he would email out some available dates. Councilmember Carlan discussed providing information at the town hall meetings on rates, work the City has done with Waste Management, private street service, future request for proposals (RFP), and the City's roll off site.

6. Next Steps

Councilmember Carlan asked Mr. Peppers to provide the Committee with a few options of dates for the town hall meetings. Councilmember Carlan requested to get the meetings completed during August.

7. Adjourn

Councilmember McGrew made a motion to adjourn. Councilmember Estes seconded the motion. The meeting was adjourned.